

Resilient Families Counseling, LLC

GEORGIA NOTICE FORM

What You Should Know About Confidentiality

Handling of Your Personal Health Information

This notice describes how psychological and medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

I. Uses and Disclosures for Treatment, Payment and Health Care Operations

Your counselor may use or disclose your Protected Health Information (PHI), for treatment, payment, and health care operations purposes with your consent. To help clarify these terms, here are some definitions:

- **“PHI”** refers to information in your health record that could identify you.
- **“Treatment, Payment and Health Care Operations”**
 - **Treatment** is when I provide, coordinate or manage your health care and other services related to your health care. An example of treatment would be when I consult with another health care provider, such as your family physician or another counselor.
 - **Payment** is when I obtain reimbursement from your healthcare. Examples of payment are when I disclose you PHI to your health insurer or obtain reimbursement for your health care or to determine eligibility or coverage.
 - **Health care operations** are activities that relate to the performance and operation of this practice. Examples of health care operations are quality assessment and improvement activities, business-related matters such as audits and administrative services, and case management and care coordination.
- **“Use”** applies only to activities within this clinic such as sharing, employing, applying, utilizing, examining, and analyzing information that identifies you.
- **“Disclosure”** applies to activities outside of this clinic such as releasing, transferring, or providing access to information about you to other parties.

II. Uses and Disclosures Requiring Authorization

Your counselor may use or disclose PHI for purposes outside of treatment, payment, or health care operations when your appropriate authorization is obtained. An **“authorization”** is written permission above and beyond the general consent that permits only specific disclosures. In those instances when the counselor is asked for information for purposes outside of treatment, payment or health care operations, he/she will obtain an authorization from you before releasing information. He/she will also need to obtain an authorization before releasing your Psychotherapy Notes. **“Psychotherapy Notes”** are notes your counselor has made about your conversations

during a private, group, joint or family counseling session, which have been separate from the rest of your medical record. These notes are given a greater degree of protection than PHI.

You may revoke all such authorizations (of PHI or Psychotherapy Notes) at any time, provided each revocation is in writing. You may not revoke an authorization to the extent that 1) the counselor or his/her representatives have relied on that authorization; or 2) if the authorization was obtained as a condition of obtaining insurance coverage, law provides the insurer the right to contest the claim under the policy.

III. Uses and Disclosures with Neither Consent nor Authorization

Your counselor may use or disclose PHI without your consent or authorization in the following circumstances:

- **Child Abuse-** If your counselor has reasonable cause to believe that a child has been abused, he/she must report that belief to the appropriate authority.
- **Adult and Domestic Abuse-** If your counselor has reasonable cause to believe that a disabled adult or elder person has had a physical injury or injuries inflicted upon such disabled adult or elder person, other than by accidental means, or has been neglected or exploited, he/she must report that belief to the appropriate authority.
- **Health oversight activities-** If your counselor is the subject of an inquiry by the Georgia Composite Board of Professional Counselors, Marriage and Family Therapists, and Social Workers, protected health information regarding you may be disclosed in proceedings before the Board.
- **Judicial and Administrative Proceedings-** If you are involved in a court proceeding and a request is made about the counseling services provided to you by an intern or the records thereof, such information is not privileged under state law, and may be released subject to a court order. An effort will be made to inform you in advance if this is the case.
- **Serious Threat to Health or Safety-** If your counselor determines, or pursuant to the standards of his/her intended profession should determine, that you present a serious danger of violence to yourself or another, he/she may disclose information in order to provide protection against such danger for you or the intended victim.
- **Worker's Compensation-** Your counselor may disclose protected health information regarding you as authorized by and to the extent necessary to comply with laws relating to worker's compensation or other similar programs, established by law, that provide benefits for work-related injuries or illness without regard to fault.

IV. Patient's Rights and Counselor Duties

Patient Rights:

- **Rights to Request Restrictions-** You have the right to request restrictions on certain uses and disclosure of PHI. However, your counselor is not required to agree to a restriction you request.

- **Right to receive Confidential Communications by Alternative Means and at Alternative Locations-** You have the right to request and receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing a counselor. On your request, the counseling center will send your bills to another address.)
- **Right to Inspect and Copy-** You have the right to inspect or obtain a copy (or both) of PHI in the mental health and billing records used by your counselor to make decisions about you for as long as the PHI is maintained in the record. Your access to PHI may be denied under certain circumstances, but in some cases you may have this decision reviewed. On your request, your counselor or a designated agent of the counseling center will discuss with you the details of the request and denial process.
- **Right to Amend-** You have the right to request an amendment of PHI for as long as the PHI is maintained in the record. Your counselor or a designated agent may deny your request. On your request, your counselor or a designated agent will discuss with you the details of the amendment process.
- **Right to an Accounting-** You generally have the right to receive an accounting of disclosures of PHI. On your request, your counselor or a designated agent will discuss with you the details of the accounting process.
- **Right to a Paper Copy-** You have the right to obtain a paper copy of the notice upon request, even if you have agreed to receive the notice electronically.

Duties:

- The counseling center is required by law to maintain the privacy of PHI and to provide you with a notice of legal duties and privacy practices with respect to PHI.
- The administration of the counseling center reserves the right to change the privacy policies and practices described in this notice. Unless you are notified of such changes, however, it is required that the center abides by the terms currently in effect.
- If these policies and procedures are revised, you will be notified by mail at your last known address.

Complaints:

If you are concerned that your counselor or this counseling center has violated your privacy rights, or you disagree with a decision made about access to your records, you may send a written complaint to the Secretary of the US Dept. of Health and Human Services.

IV. Effective Date, Restrictions and Changes to Privacy Policy

Resilient Families Counseling, LLC reserves the right to change the terms of this notice and to make the new notice provision effective for all PHI that it maintains. You will be provided with a revised notice by standard mail.